Quarantine Digests: What To Expect

MESH

Why do I receive a quarantine digest?
Your organisation has implemented Mesh's email security platform to protect against threats and spam. To ensure we don't incorrectly block an email you need, a tiny fraction of your email will end up in quarantine. These emails will be shown in quarantine digests.

How often will I receive a quarantine digest?
The frequency is set by your administrator. Regardless of frequency, digests will only be sent if there has been an email quarantined since your last digest.

How long are emails held in quarantine?
Emails are quarantined for 28 days after which they are automatically deleted.

Categories Explained

✅ You can deliver   🔴 You can only request delivery (notifies your IT admin)

Threats	Spam	Policy	Clean
Malware 🔴	Definite Spam ✅	Infomail ✅	Already Delivered
Phishing 🔴	High Spam ✅	Banned Attachments 🔴	
Impersonation ✅	Likely Spam ✅	Geo filter 🔴	

Actions Explained

Deliver

Releases the email from quarantine and delivers to your mailbox immediately.

Always Allow Sender Address

Future emails from this sender will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

Always Allow Sender Domain

Future emails from this domain will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

Delete

Deletes the email from quarantine.

Always Block Sender Address

Future emails from this sender will be automatically deleted and not shown in quarantine.

Always Block Sender Domain

Future emails from this domain will be automatically deleted and not shown in quarantine.

Preview

Allows you to view email content before taking an action.

Request

Sends a notification to your admin requesting the email is released from quarantine.

Login

Allows you to login to manage your quarantine and personal allow/block rules.

Digest on Demand

A new digest delivered instantly if new email quarantined since your last digest.