

# Quarantine Digests: What To Expect

## Why do I receive a quarantine digest?

Your organisation has implemented Mesh's email security platform to protect against threats and spam. To ensure we don't incorrectly block an email you need, a tiny fraction of your email will end up in quarantine. These emails will be shown in quarantine digests.


## How often will I receive a quarantine digest?

The frequency is set by your administrator. Regardless of frequency, digests will only be sent if there has been an email quarantined since your last digest.










## How long are emails held in quarantine?

Emails are quarantined for 28 days after which they are automatically deleted.

### Categories Explained

 You can deliver

 You can only request delivery (notifies your IT admin)

| Threats   | Spam  | Policy   | Clean             |
|---|---|--|-------------------|
| Malware        | Definite Spam  | Infomail            | Already Delivered |
| Phishing       | High Spam      | Banned Attachments  |                   |
| Impersonation  | Likely Spam    | Exceeds size limit  |                   |

### Actions Explained

#### Deliver

Releases the email from quarantine and delivers to your mailbox immediately.

#### Always Allow Sender Address

Future emails from this sender will be delivered, bypassing quarantine. Threats will still be quarantined.

#### Always Allow Sender Domain

Future emails from this domain will be delivered, bypassing quarantine. Threats will still be quarantined.

#### Delete

Deletes the email from quarantine.

#### Always Block Sender Address

Future emails from this sender will be automatically deleted and not shown in quarantine.

#### Always Block Sender Domain

Future emails from this domain will be automatically deleted and not shown in quarantine.

#### Preview

Allows you to view email content before taking an action.

#### Request

Sends a notification to your admin requesting the email is released from quarantine.

#### Login

Allows you to login to manage your quarantine and personal allow/block rules.

#### Digest on Demand

A new digest delivered instantly if new email quarantined since your last digest.