# **Quarantine Digests: What To Expect**



## Why do I receive a quarantine digest?

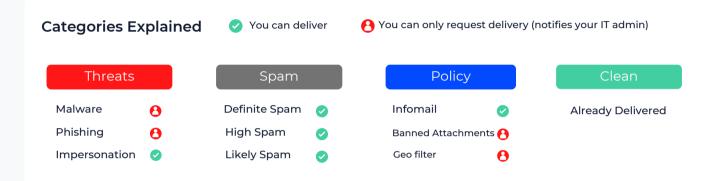
Your organisation has implemented Mesh's email security platform to protect against threats and spam. To ensure we don't incorrectly block an email you need, a tiny fraction of your email will end up in quarantine. These emails will be shown in quarantine digests.

## How often will I receive a quarantine digest?

The frequency is set by your administrator. Regardless of frequency, digests will only be sent if there has been an email quarantined since your last digest.

# How long are emails held in quarantine?

Emails are quarantined for 28 days after which they are automatically deleted.



# **Actions Explained**

#### Deliver

Releases the email from quarantine and delivers to your mailbox immediately.

#### Delete

Deletes the email from quarantine.

#### Preview

Allows you to view email content before taking an action.

#### Login

Allows you to login to manage your quarantine and personal allow/block rules.

### **Always Allow Sender Address**

Future emails from this sender will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

#### Always Block Sender Address

Future emails from this sender will be automatically deleted and not shown in quarantine.

#### Request

Sends a notification to your admin requesting the email is released from quarantine.

# Digest on Demand

A new digest delivered instantly if new email quarantined since your last digest.

#### Always Allow Sender Domain

Future emails from this domain will be delivered, bypassing quarantine. Threats and certain policy verdicts will still be quarantined.

#### Always Block Sender Domain

Future emails from this domain will be automatically deleted and not shown in quarantine.