

Email Template: Upgrading from Mesh Gateway to Mesh Unified



Subject Line: Upgrading Your Email Security to Mesh Unified

Hi [Customer Name],

As part of our ongoing commitment to keeping your business secure, we'll be upgrading your current Mesh Gateway email protection to Mesh Unified — a more advanced solution designed to combat today's increasingly sophisticated email threats.

Why upgrade?

While your current setup works well, phishing attacks continue to evolve. **Mesh Unified uses hybrid protection to scan emails before delivery and monitor them for 48 hours afterward.** This approach catches more types of threats and provides comprehensive inbox security.

What do I need to do?

Nothing. The upgrade will take place automatically on **[INSERT DATE]**. It only takes a few minutes, there's no downtime, and your current configuration and user experience will remain unchanged. You'll simply be better protected behind the scenes.

Will this cost more?

Yes — to cover the enhanced feature set and licensing, there will be a small increase of **[INSERT AMOUNT]** per user per month, which will take effect at your next renewal.

If you have any questions or would like to walk through the benefits in more detail, we'd be happy to schedule a quick call.

Thanks again for trusting [Company Name].

Best regards,
[Your Name]
[Company Name]